

24 November 2016

Terminal Operations – Earthquake related



Good morning

Thank you to all parties who have been working together with us to handle the fluctuations in volumes and changes in shipping schedules that have come about over the past week which have been caused by weather delays into NZ and the Kaikoura earthquake.

We expect vessels to be getting back to normal scheduling later next week, however there is some disruption to supply chains with the cessation of rail services to Christchurch and the closure of the Wellington Container Terminal. There are no firm timelines for the re-commencement of these services and we expect to be handling greater volumes on rail and coastal vessels.

It is a busy time of year with the run up towards Christmas and no doubt all supply chain providers will be doing all they can to keep cargo moving.

At Fergusson terminal we will review the import demurrage last free time for vessels that work over the weekend to make it easier for import cargo to be delivered. Individual vessels' Last Free Time will be updated accordingly and the correct time will show on the website.

For exports, cut-off times will be maintained so that we can ensure all cargo can be loaded on the correct vessel. Please ensure all cargo is planned to arrive at the terminal prior to the published cut-off. If there is a risk a container may miss the cut-off, please follow the Late Reival Request process which is available on our website [here](#). Cargo that gates in after the vessel cut-off which has not been pre-approved will not be guaranteed to be loaded.

We thank you for your co-operation during this period of time.

If you have any queries or issues, please contact [the Customer Service team](#).

For more information please contact:

Customer Service
P: +64 9 348 5100 Ext.1
Email us [here](#)

For VBS queries, please contact:

Drivers Assist
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Please find useful documents for Hazardous Cargo and Transport Operations [here](#)

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