

JANUARY 2017 SERVICE UPDATE

Nexus Logistics wishes to advise all Customers of the following service updates:

EMPTY CONTAINER PARK ISSUES

There are currently delays being experienced at empty container parks as a result of congestion associated to over-supply of container stock. These delays are having a detrimental impact on the efficiency and productivity of our transport operations, and increasing the costs and lead times associated to managing empty container movements.

Nexus reminds all Customers that waiting time charges may be applicable for excessive delays and we would encourage all Customers to pass these on to their respective shipping lines.

We also wish to advise that Nexus will not accept any detention charges as a direct result of delays caused by empty container parks being unable to process containers in a timely manner.

METROPORT VEHICLE BOOKING SYSTEM (VBS)

The MetroPort VBS will be effective as of Monday 20 February 2017. As with other VBS systems now in place at other facilities, this will require all transport operators to pre-book all container movements, with an associated charge being applied to the transport operator for each booking notification.

Unfortunately Nexus must pass this additional operating cost on to our Customers – the rate that will be applied by Nexus to our Customers will be \$10.00 + GST per container.

We would like to thank you for your support during 2016 and look forward to your continued support for 2017.

Regards,

The Nexus Logistics Team

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